**COVID-19 STUDENT FINANCIAL RELIEF FAQs**

SPRING 2020 ENROLLED STUDENTS

Residential MOT, OTD, DPT and SLP

4/30/2020

**CARES Act Payment – Fully Passed Through**

The University has been allocated Higher Education Emergency Relief (HEER) funds under the CARES Act

totaling $993,092. Under the CARES Act, we are permitted to award HEER emergency student grants to

first professional Physical Therapy, Occupational Therapy and Speech-Language Pathology.

We have decided to pass 100% of these funds directly through to students using the same methodology

applied by the US Department of Education to determine the grant amount. Though the CARES Act

permits the University to maintain up to 50% of the funds to cover its own higher costs incurred due to

the COVID-19 crisis, USAHS will absorb these additional costs and pass all funds directly through to

students. With the 100% pass through decision, your portion of the relief funds is currently calculated

to be $268 per student. These funds will be disbursed directly to you by the University

upon receipt from the US government.

**Who is eligible to receive the emergency student grant?**

To be considered for the emergency grant, you must be enrolled in a campus-based degree-granting

program of study as of March 13, 2020 when the CARES Act was proclaimed and you must be

eligible to participate in Title IV programs under the Higher Education Act (HEA) of 1965. The U.S.

government’s criteria to participate in programs under Section 484 of the HEA include but are not

limited to the following: U.S. citizenship or eligible noncitizen; a valid Social Security number;

registration with Selective Service (if the student is male); and a high school diploma, GED, or

completion of high school in an approved homeschool setting. If you filed a Free Application for

Federal Student Aid (FAFSA), then you have demonstrated eligibility to participate in programs

under Section 484 of the HEA.

**If I meet the criteria for eligibility, but have not filed a FAFSA, will I still be eligible to receive the**

**emergency student grant?**

You must first file a FAFSA to be considered for eligibility for the emergency grant. If you currently

receive Title IV student loans, you’ve previously completed a FAFSA and don’t need to complete

another. The University has identified a group of students who have not filed a FAFSA and will be

communicating separately with those students to provide instructions for filing a brief portion of the

FAFSA that will allow us to determine eligibility. We estimate it will take no more than 30 minutes

to file the relevant portion of the FAFSA and request that all students file by May 15, 2020 so we are

able to distribute funds upon receipt from the Department of Education.

**I am graduating at the end of the Spring semester. Will I receive the emergency student grant?**

Yes, if you were an active student as of March 13, 2020 and meet the eligibility criteria established

above, you will receive the emergency grant payment via BankMobile.

**If I do not meet the CARES Act criteria to be eligible to receive the emergency student grant, will I**

**still be able to receive any financial support?**

Yes, if you do not meet the criteria to receive a CARES Act grant, such as not being a US citizen or

legal resident of the United States, the University has decided to extend you the grant using its own

funds. The grant will be credited to your account and applied to future term charges.

**When will I receive my emergency grant payment?**

The University will disburse grant payments to students upon receipt from the Department of

Education. We have submitted the necessary application to the Department of Education for grant

funds and are pending a response. We will notify students once funds are available to disburse.

Payments will be processed and disbursed to students through BankMobile, the University’s third-

party processor that issues student refunds. If you do not have an active BankMobile account,

please refer to the instructions above in the Hardship Fee Relief section to create a BankMobile

account. Remember that you must first submit your Social Security Number in the portal in order to

create a BankMobile account.

**Who do I contact if I don’t receive my grant payment?**

Once we notify students that funds have been disbursed, please first check your BankMobile

account and personal bank account to verify you did not receive the disbursement. If you did not

receive your disbursement and have created a BankMobile account, from your USA e-mail account,

please contact the Bursar at bursar@usa.edu.